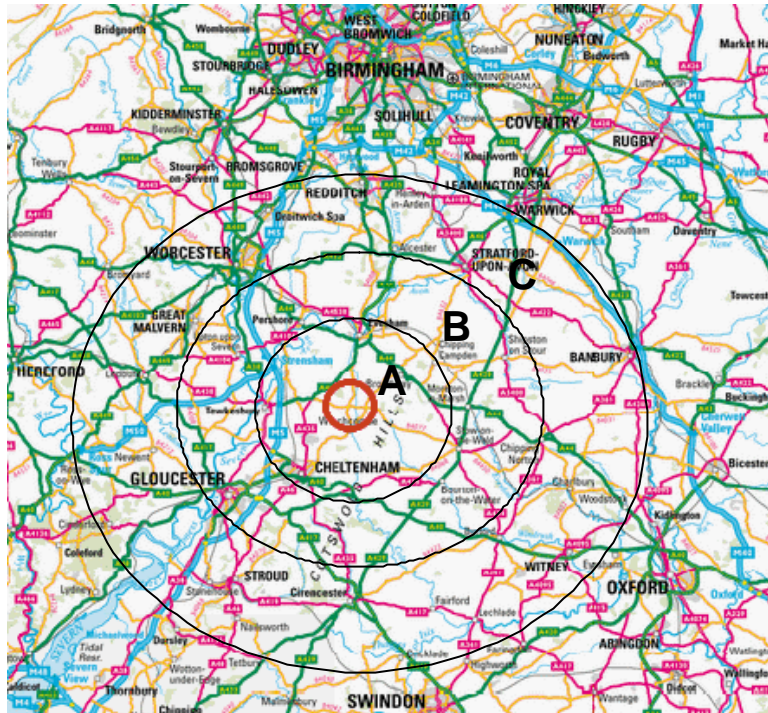


## SERVICING RATE CARD

March 2009



### CALL OUT CHARGE

This covers travel to/from the site and the first 30 minutes on-site (usually covers a quick fix or problem determination). This is charged as follows:-

Area A – Local Areas incl town centres of Cheltenham, Evesham, Tewkesbury etc - £55

Area B – Gloucester, Pershore, Moreton, Stow etc - £60

Area C – Up to 1 hrs normal travel, incl Stratford, Worcester, Redditch, Cirencester etc - £69

Outside these areas are subject to individual quotation.

### ENGINEERING CHARGES

For bench engineering in the workshop, or for additional engineering time over and above the first 30 minutes included in a call-out charge, the rate is £44 per hour (min £11 per 15 minute).

### OTHER ITEMS

Repairs and servicing charges above cover labour and expenses incurred. Parts are charged at cost where fitted. All prices are subject to UK VAT.

### Cotswold Printers

Unit Alpha 4, Orchard Trading Estate, Toddington, Cheltenham

Tel: 01242.621567 Fax: 01242.621539